



PEEL HOME & COMMUNITY SUPPORTS INC.

Disability Support Principles

Principle 1:

People with a disability must be treated with dignity, respect, equality, courtesy and compassion and must not be stigmatised or discriminated against.

Principle 2:

Peel Home & Community Supports will protect and uphold the basic Human Rights of people with a disability and act in accordance with the national standards that apply to Disability Support Services.

Principle 3:

Uphold a person-centred focus with a view to obtaining the best possible outcomes for people with a disability including recognising life experiences, needs, preferences, aspirations, values and skills while delivering goal-orientated care and support.

Peel Home & Community Supports will encourage positive and focused attitudes for people to lead full and productive lives and support them to make meaningful contributions to the community.

Principle 4:

Peel Home & Community Supports will be easily accessible, safe and provide people with a disability supports of a high quality based on contemporary best practice in the least restrictive manner that is consistent with their needs.

Principle 5:

Peel Home & Community Supports will involve people in decision making and encourage self-determination, cooperation and choice, including recognising people's capacity to make their own decisions.

Principle 6:

Peel Home & Community Supports will recognise and be sensitive and responsive to diverse individual circumstances, including those related to gender, sexuality, age, family, disability, lifestyle choices, cultural and spiritual beliefs and practices.

Principle 7:

Peel Home & Community Supports will provide appropriate care to people of Aboriginal or Torres Strait Islander descent that is appropriate to and consistent with their culture and spiritual beliefs and practices having regard to the views of the family

**Principle 8:**

Peel Home & Community Supports will address the physical, dental and medical needs of people with a disability.

Principle 9:

Peel Home & Community Supports will must respect and maintain people's privacy and confidentiality.

Principle 10:

Peel Home & Community Supports will clearly explain information about a person's legal rights, including those to representation, advocacy, complaints procedures, services and access to personal information in a way that will assist a person with a disability to understand, obtain assistance and uphold their rights.

Principle 11:

Peel Home & Community Supports will use a collaborative approach to decision making, including respecting and facilitating the person's right to involve their family members, carers and other support person's in all planning, evaluating and improving their care.

Principle 12:

Peel Home & Community Supports will be accountable, committed to continuous improvement and open to solving problems in partnership with all people including their family members, carers and other personal and professional support people.